

Part A: Ultimate Adventure Travel Pty Ltd (ABN 91 133 215 166) Booking Terms and Conditions

These Terms and Conditions (including the exclusions of liability) bind you as a customer of Ultimate Travel when you make a booking with Ultimate Adventure Travel Pty Ltd (ABN 91 133 215 166). These Terms form the agreement entered into when you book through our website, by email or by any other means, and when we supply our "Group Tour", "Adventures", "Experiences" and "Short Package" products.

By making a booking you confirm that you have had sufficient opportunity to access these Terms and that you have read, accepted and will comply with them. References in these Terms to Ultimate Travel include (where the context permits) our employees, agents, contractors and suppliers, and these Terms (including exclusions from liability) apply for their benefit.

Acknowledgements

Travelling with Ultimate Travel requires a degree of flexibility, good humour and an understanding that modes of transport, accommodation and itineraries may change, even after the tour has commenced, without prior notice, due to circumstances beyond our control or where we deem it necessary. This includes flight delays, cancellations or postponements due to bad weather, or other unpredictable events such as landslides, road blockages, floods, political unrest or late arrivals. Accordingly, we reserve the right to amend, vary, reroute or cancel our tours and we cannot guarantee exact arrival or departure times.

You acknowledge and agree that participation in our tours is voluntary. You must comply with our directions and advice while on tour and in relation to matters connected with the tour, and you must comply with all laws and legal requirements while participating. You acknowledge that our tours involve group interaction with other participants and with Ultimate Travel. You agree to act decently and respectfully at all times towards other participants, suppliers and Ultimate Travel staff. You must not cause physical harm or create a nuisance to other participants, Ultimate Travel or the general public, and you must treat the environment with respect. We may cancel your participation in a tour at any time, without liability, if you breach these Terms or if there are reasonable grounds for us to do so.

Participant Conduct and Responsibilities

Your enjoyment and safety, and that of other participants, staff and suppliers, is our priority. Participants are expected to behave in a respectful, lawful and cooperative manner at all times. Ultimate Travel may, acting reasonably, determine that behaviour is unacceptable where it is antisocial, abusive, aggressive, dangerous, disruptive or unlawful, or otherwise interferes with the safety, comfort or enjoyment of other participants, staff, suppliers or members of the public.

Where Ultimate Travel reasonably determines that a participant's behaviour breaches these Terms or poses a risk to safety or the operation of the tour, we reserve the right to remove that participant from the tour immediately and without further obligation. Removal from a tour for behavioural reasons constitutes a breach of these Terms. In such circumstances:

- No refund or compensation will be payable.
- Ultimate Travel is not responsible for any additional costs incurred by the participant, including accommodation, transport or onward travel.
- The participant will have no claim against Ultimate Travel arising from the removal.

Participants are responsible for selecting a program appropriate to their abilities, interests and circumstances, for familiarising themselves with the itinerary and pre-departure information, and for

bringing appropriate clothing, equipment and documentation as advised.

Health, Fitness and Medical Responsibility

You are responsible for ensuring that you are physically and mentally fit to participate in your chosen tour. You warrant that you do not have any pre-existing medical condition or impairment that would prevent you from safely completing the tour. You must disclose any relevant medical conditions or medications prior to travel and ensure you carry sufficient supplies of any required medication. You acknowledge that tours may operate in remote areas with limited access to medical services, and you authorise Ultimate Travel to arrange medical assistance or evacuation at your cost where reasonably necessary. You agree to reimburse Ultimate Travel for any such costs within seven (7) days of demand. No refunds are payable for missed tour components due to illness, injury or personal circumstances.

Medical Issues

It is the responsibility of each participant to select a tour appropriate to their physical health, mental health, fitness level, experience and personal circumstances. By making a booking, you confirm that you are medically, physically and mentally capable of participating in the tour independently and without the need for ongoing supervision, assistance or specialised support from Ultimate Travel, its employees, Group Leaders, contractors or suppliers. If you have any known medical condition, injury, illness, disability or mental health condition, or are taking prescribed medication, you must disclose this to Ultimate Travel prior to travel. Based on the information provided, Ultimate Travel may, acting reasonably and in the interests of participant safety and operational feasibility, determine whether participation is appropriate.

Ultimate Travel is a tour operator. Our Group Leaders, operations staff and representatives are not qualified or trained to provide medical treatment, mental health care, psychological counselling, crisis intervention or personal supervision. Our tours may involve physical activity, long travel days, shared accommodation, remote locations, changing environments and variable group dynamics. We cannot guarantee social compatibility, emotional support or a particular group experience.

You acknowledge and agree that:

- Ultimate Travel does not provide medical or mental health support services.
- You are responsible for arranging any personal, professional or therapeutic support you may require.
- Group tours may involve social, emotional and environmental stressors.
- Ultimate Travel cannot reasonably accommodate participants who require physical, psychological or emotional assistance from staff in order to participate safely.

Ultimate Travel reserves the right to deny or cancel participation, without liability, where:

- A medical professional advises that you are unfit to travel.
- A medical professional advises that you require assistance or supervision to travel.
- You indicate that you require physical, mental or emotional support from our staff or Group Leaders in order to participate.
- Based on the information available, we reasonably believe that participation would pose a safety risk to you, other participants, staff or suppliers, or would materially impact the safe operation of the tour.

You acknowledge that tours may operate in locations with limited access to medical services. You authorise Ultimate Travel to arrange medical assistance or evacuation where reasonably necessary, at your cost, and you agree to reimburse Ultimate Travel for any such costs within seven (7) days of demand.

Ultimate Travel is not liable for illness, injury, deterioration of physical or mental health, or inability to complete a tour. No refund is payable for any part of a tour missed due to illness, injury, mental health conditions or personal circumstances, except as required by law.

Drugs and Alcohol

Illicit drug use is not tolerated in any capacity while touring with Ultimate Travel. You agree to abide by the laws of each destination visited. Failure to comply with Ultimate Travel's drug policy may result in immediate dismissal from the tour, without refund or compensation.

Age Policy

Ultimate Group Tours: Ultimate Travel operates ULTIMATE-branded Group Tours that are specifically designed for travellers aged 18 to 35 years at the time of the tour start date. These age limits apply strictly to ULTIMATE-branded group tours and are enforced to maintain the intended group dynamic and experience.

Partner Tours and "Adventures": Ultimate Travel also sells and promotes third-party and partner-operated tours, referred to on our website as "Adventures", "Experiences", "Packages" or similar. These partner tours are operated by external suppliers and may have different age restrictions, which can vary by destination and product. Each partner tour is subject to the specific terms, conditions and age limits set by the operating partner. It is your responsibility to review the individual tour information on our website to confirm the applicable age requirements before booking. Ultimate Travel is not liable for bookings made that do not meet a partner operator's age criteria.

Bookings and Payments

Payment Due Dates

All bookings must be paid in full no later than forty-five (45) days prior to the tour start date. Bookings made within forty-five (45) days of the tour start date require full payment at the time of booking. Ultimate Travel reserves the right to cancel any booking where payment is not received by the required deadline, without liability.

Deposits

Where offered, a deposit may be used to secure a booking. All deposits are non-refundable. The remaining balance must be paid in full by the forty-five (45) day payment deadline. Deposit values vary depending on the program booked and typically range between \$300 and \$1,000 AUD per person. Please refer to your tour-specific information for the exact deposit amount applicable to your booking.

Ways to Book and Pay

You can book and pay with Ultimate Travel in two ways:

- Online through our website, paying by credit or debit card or bank transfer.
- Directly with our team by email, paying by bank transfer.

Online Bookings and the Booking Fee

Bookings made through our website are processed by our online booking platform, Rezdy. A 1.75% online booking fee applies to all bookings made through the website. This fee is a platform fee charged for the use of the online booking system; it is not a card payment surcharge and applies to every website booking regardless of the card used. The fee is displayed and included in the total price before you confirm your booking and is non-refundable.

Card Payments

We accept Visa, Mastercard and eftpos credit and debit cards. In line with Australian payment regulations, no surcharge or transaction fee is applied to card payments.

Booking by Email and Paying by Bank Transfer

If you would prefer not to pay the online booking fee, you may book directly with our team by emailing res@ultimate.travel and paying by bank transfer. The online booking fee does not apply to bookings made and paid for in this way. Bookings by bank transfer are subject to the following conditions:

- Bank transfer bookings are accepted only where more than forty-five (45) days remain before the tour start date.
- All transfers must be made in Australian Dollars (AUD) to the account details provided by Ultimate Travel.
- Full cleared funds must be received by Ultimate Travel by the payment due date stated on your invoice.
- Proof of payment must be emailed to us at the time of transfer.
- Your place is not confirmed until cleared funds are received. Availability cannot be guaranteed until payment is received, and Ultimate Travel is not liable if a tour sells out before your transfer clears.
- Any bank fees, international transfer fees or intermediary charges are your responsibility and must be absorbed by you so that the full invoiced amount is received by Ultimate Travel.

Bookings made within forty-five (45) days of the tour start date must be made online and paid by credit or debit card. Bank transfers are not accepted in this period.

Changes to Start Dates and Cancellations

If you need to amend your tour start date, please contact us as soon as possible. All amendments are subject to availability. Start date changes made more than 45 days prior to the tour start date do not incur an amendment fee. Amendments are not permitted within 30 days of the scheduled tour start date. All amendment and cancellation fees listed below apply per person on the booking.

Notice prior to start date	Amendment fee	Cancellation fee
0 – 30 days	Not permitted – 100% charge	100% of tour price
30 – 45 days	\$300 per person	50% of tour price
45+ days	No fee	Loss of deposit

Note: Tour deposit values vary depending on the program booked and typically range between \$300 and \$1,000 AUD per person. Please refer to your tour-specific Terms and Conditions for the exact deposit amount applicable to your booking.

Travel Insurance

All participants must hold comprehensive travel insurance. This insurance must cover death, personal accident, medical expenses, air ambulance, air rescue, loss of effects, repatriation costs and all other expenses which may arise as a result of death, loss, damage, injury, delay or inconvenience occurring to the participant. When obtaining travel insurance, you must inform the insurer of the type of travel to be undertaken. We also strongly recommend that all participants take out trip cancellation insurance to cover any losses incurred through unforeseen circumstances.

Travel Documents

It is your responsibility to ensure you hold the necessary travel documents for your trip, including a valid passport and any required visas. For entry into most countries you will need at least six (6) months of validity remaining on your passport from the date you intend to leave that country. Please check the entry requirements for every country you plan to visit.

Trip Cancellations

At times, Ultimate Adventure Travel may be forced to cancel a trip start date, in which case a revised trip date will be offered to you. Reasons may include, but are not limited to, weather and safety conditions. We are not responsible for any incidental expenses you may have incurred as a result of your booking, including but not limited to visas, vaccinations, travel insurance excess or non-refundable flights. If a cancellation occurs and it is not possible for you to participate in a tour with a different start date, we will offer a full refund; however, you shall not be entitled to make any claim for loss arising as a consequence of cancellation or curtailment in these circumstances.

Acceptance of Risk

By booking your tour with Ultimate Adventure Travel, you acknowledge that the nature of travel is adventurous and that participation involves a degree of personal risk. In some cases, you may be visiting places where the political, cultural and geographical attributes present dangers and physical challenges greater than those present in daily life. We use all available information in assessing whether an itinerary should operate, and Group Leaders will always be with you during group activities to advise on best practice with regard to safety; however, inherent risks may remain due to the nature of the activity, and you must take all reasonable precautions at all times. You acknowledge that your decision to travel is made in light of this information and that you accept the personal risks attendant upon such travel. You will also be required to sign a Participation Form at the start of the tour.

Note: The consumption of alcohol is at your own risk and we will not be held liable for any incident that occurs to you while under the influence of alcohol. If you choose to drink alcohol at any time during the tour, you accept full responsibility for your own safety and that of your belongings.

Liability

Ultimate Adventure Travel cannot be held responsible for any loss resulting from the failure of any third party (including airlines, tour operators and hoteliers); however, we will give every reasonable assistance in helping you to resolve any dispute. The responsibility of Ultimate Adventure Travel as a tour operator is limited. We are not liable for any personal injury, death, damage, loss, accident or delay which may be occasioned by reason of any defect in any vehicle, or through the acts or defaults of any company or person engaged in conveying you or carrying out the arrangements of the tour, or otherwise in connection therewith.

You release Ultimate Travel from all claims and liabilities arising out of or relating to your participation in the tour, including (but not limited to) actions (or inactions) of Ultimate Travel undertaken pursuant to these Terms, and including those caused or contributed to by third parties, including suppliers to Ultimate Travel and other participants on the tour. For the purpose of this clause, "claims" means any allegation, cause of action, claim, demand, proceeding, litigation, investigation, judgment, loss, cost or expense of whatever nature, whether present or future, fixed or unascertained, actual or contingent, and whether arising at law or in equity, under statute or otherwise.

You indemnify Ultimate Travel against any loss suffered by it and against all claims (as defined above) and liabilities arising out of or related to your participation in the tour and any breach by you of these Terms.

Ultimate Travel may suspend its obligations under these Terms if its ability to perform is affected by circumstances outside its control, including cyclones, storms, fires, earthquakes, explosions, embargoes, government directives, any law or regulation, litigation or labour dispute, act of God (such as flood), terrorism, or any other cause beyond our reasonable control.

Unless required by law or otherwise expressly agreed in writing by Ultimate Travel, no refunds are payable and no claims may be made if you do not complete a tour, regardless of the reason.

You acknowledge that you cannot claim compensation or seek damages if Ultimate Travel exercises any of the rights conferred on it by these Terms, unless these Terms expressly provide otherwise.

Suppliers

We have full confidence in the professionalism of the tour operators with whom we partner, and we will do our utmost to ensure a professional service and a smooth travel experience for our clients. However, Ultimate Travel acts solely as an agent between clients and local tour operators, transport suppliers, accommodation suppliers and tour guides, and therefore cannot accept responsibility for their services. Any disputes that may arise will be handled under the jurisdiction of each operator's respective place of business.

Clients are responsible for making their own international air travel arrangements and for taking out travel insurance and trip cancellation insurance to cover any possible losses incurred through unforeseen circumstances.

Publicity

You give permission for Ultimate Travel to use images (including still and video) of you taken during the trip, without recourse or compensation to you, for publicity and promotional purposes through whatever medium it chooses.

Complaints Procedure

Ultimate Travel is committed to delivering quality travel experiences and values all customer feedback. We take concerns seriously and review all escalated customer service issues in accordance with our obligations under Australian Consumer Law. If you wish to lodge a complaint, it must be submitted in writing to operations@ultimate.travel. Providing your full name, booking reference, tour name, departure date and a clear description of the issue will assist us in assessing the matter properly.

All written complaints will be acknowledged within 96 hours. Acknowledgement confirms receipt of your correspondence and that the matter is under review. All escalated feedback and complaints are managed by our Operations Team. When assessing a complaint, we may review booking documentation, tour reports, operational notes, supplier information and post-tour survey feedback. Each matter is considered on its individual circumstances. We aim to resolve complaints as promptly as possible; timeframes may vary depending on the complexity of the issue and whether third-party suppliers are involved. If additional time is required, we will advise you.

Customers are encouraged to raise concerns during their tour with their Group Leader where possible. This gives us the opportunity to investigate and address matters in real time. Raising concerns after a tour has concluded may limit our ability to fully investigate or remedy an issue.

Where a service has not met the guarantees under Australian Consumer Law, an appropriate remedy will be provided as required by law. However, not all dissatisfaction constitutes a failure under consumer law. Individual preferences, group dynamics, weather conditions or matters outside our control do not automatically give rise to compensation. Outcomes are determined based on the facts of each case and our legal obligations. If you are not satisfied with our final response, you may seek independent advice or

contact your relevant state or territory consumer protection authority. We encourage resolution directly with our team wherever possible. We are committed to professional and respectful communication and expect the same in return.

Force Majeure

If Ultimate Adventure Travel is required to cancel or make significant changes to a tour because of force majeure, we will not be liable to refund monies or pay any compensation to you. In force majeure circumstances, we will do our best to provide you with an alternative date or tour, or a pro-rated credit towards future travel with Ultimate Adventure Travel. Force majeure circumstances include, but are not limited to, acts of governments or authorities, natural disasters, war or the threat of war, terrorism, closed borders, airline strikes, or any other similar event outside our control.

Part B: Travel Agency Bookings (Third-Party Tours, Packages and Travel Arrangements)

Scope of Part B

Part B applies in addition to Part A when you use our website or travel agency to book any tour, day trip, activity, accommodation, transport, rental vehicle, travel pass or package operated by a third-party Service Provider ("Third-Party Products"). This includes the partner tours referred to on our website as "Adventures", "Experiences", "Packages" or similar. Part B does not apply to ULTIMATE-branded Group Tours.

Where anything in Part B is inconsistent with Part A in relation to a Third-Party Product, Part B applies to that product. In particular, the cancellation and refund terms in Part B apply to Third-Party Products instead of the table under "Changes to Start Dates and Cancellations" in Part A.

Our Role as a Travel Agent

When you book a Third-Party Product, Ultimate Adventure Travel acts as an intermediary travel agency between you and the Service Provider that operates your tour, activity, accommodation or transport. Ultimate Adventure Travel receives a commission from the third-party suppliers your services are operated by. Ultimate Adventure Travel uses a third-party wholesale platform to make your bookings with each Service Provider.

Service Providers

We endeavour to package tours that will meet your expectations. However, we take no responsibility for any matters that arise with regard to or during individual tours or arrangements with individual Service Providers. We appreciate your feedback, whether complaints, compliments or suggestions. However, to the extent permitted by law, we will not be responsible to you for any loss, expense or damage that you may suffer during any particular tour, accommodation or travel, no matter the cause. These matters are the responsibility of each individual Service Provider and you agree that you will not hold us liable in any such circumstance.

Service Provider Terms and Conditions

Each Service Provider may have their own terms and conditions applying to your travel. It is your responsibility to familiarise yourself with the fare rules of each of your bookings as well as the individual supplier terms and conditions. If you require more information than is on your travel voucher or brochure, we recommend that you contact the Service Provider for further clarification.

Prices

All prices quoted by Ultimate Adventure Travel for Third-Party Products are dynamic and subject to change at any time at the discretion of the supplier. Ultimate Adventure Travel takes no responsibility for price fluctuations arising from changes in the prices charged by Service Providers occurring before final payment. Accordingly, the price of your travel is subject to change until such time as you pay for the travel in full. All travel arrangements quoted are subject to availability until final payment is made.

Payments and Fees

The payment methods, online booking fee and card payment terms set out under "Bookings and Payments" in Part A also apply to Third-Party Products. Online card payments are processed securely via RezdyPay powered by Stripe, which are PCI DSS compliant payment processors. By making payment, you authorise Ultimate Adventure Travel to charge the nominated payment method for the total booking amount, including any applicable online booking fee.

Your travel consultant will advise applicable payment deadlines at the time of booking. Unless otherwise stated in writing, Third-Party Products must be paid in full no later than forty-five (45) days prior to your start date, and bookings made within forty-five (45) days of travel require full payment at the time of confirmation. We reserve the right to cancel your booking if payment is not received by the due date. For open-dated bookings, you must advise your preferred travel date at least forty-five (45) days in advance. Availability is not guaranteed until confirmed in writing.

The online booking fee is non-refundable in all circumstances, including cancellations, changes, partial refunds or supplier cancellations, as it is incurred at the point of transaction and is not recoverable by Ultimate Adventure Travel, unless a refund is required by law.

Booking Deposits

Deposits or partial payments made to secure tours, accommodation, transport, optional activities or travel itineraries are non-refundable. Any online booking fee applied at the time of deposit is also non-refundable.

Booking Confirmations and Travel Documentation

For trips with booked dates, it is your responsibility to ensure the dates on your vouchers are correct and correspond to your own itinerary, including any travel passes, activities, accommodation dates and activity reservations. We recommend you reconfirm all booked dates 48 hours prior to travel, or in the manner stated on your voucher. If applicable, dietary requirements should also be confirmed at this time. It is your responsibility to ensure you redeem your tickets on the dates booked.

Date Changes

Due to a number of factors, tickets for tours, transport and accommodation are subject to price fluctuations. If you decide to change your booked dates, you may incur additional supplier fees to do so. If you wish to change the dates of your booked tours, transport or accommodation, you must organise it with the Service Provider directly, with adequate notice. If you or the Service Provider requires us to change your dates, an administrative fee of \$100 AUD will be applied to each booking.

Cancellations by You

All travel arrangements, including accommodation, tours, transport and optional activities, are booked on the basis that they are non-refundable and non-transferable unless otherwise stated in writing. Deposits and the online booking fee are strictly non-refundable. The following cancellation fees apply

per person on a booking:

Notice prior to activity or travel date	Cancellation fee
0 – 21 days	100% of booking price (non-refundable and non-transferable)
22+ days	Minimum 50% of booking price, plus any supplier cancellation fees

Cancellations made within 21 days of the activity date are strictly non-refundable and non-transferable. This includes, but is not limited to, cancellations due to change of mind, dissatisfaction, personal circumstances, illness (unless covered by valid travel insurance), inability to attend, late arrival, missed departure or no-show. Full fees apply in all such circumstances.

Where an activity is missed due to your failure to attend at the designated time and location, failure to reconfirm, or failure to comply with supplier check-in requirements, the booking will be treated as a no-show and 100% of the booking cost will be forfeited.

In addition to Ultimate Adventure Travel's cancellation fees, you remain liable for any cancellation charges imposed by the relevant Service Provider in accordance with their own terms and conditions, which may be up to 100% of the booking value. Where supplier terms are more restrictive than ours, the supplier's cancellation policy will prevail.

Unless required by law, no refunds or compensation are payable where you voluntarily choose not to participate in a booked activity, elect to leave an activity early, or are removed from an activity by a supplier due to failure to follow safety instructions, intoxication, inappropriate behaviour or breach of supplier terms.

Cancellations by the Service Provider and Refunds

If a tour, activity or travel service is cancelled by the Service Provider, we will use reasonable efforts to rebook you onto an alternative date or comparable product. If rebooking is not possible, any refund provided will be limited to the amount actually refunded to us by the supplier, less any non-refundable online booking fee or administrative charges incurred. Refunds are strictly subject to the supplier issuing funds back to Ultimate Adventure Travel.

Where a refund is approved, it will be returned to the original payment method used at the time of booking. Refunds cannot be issued to alternative cards, accounts or payment methods. Refund processing times may vary depending on supplier processing, banking institutions and external circumstances. In high-volume situations, natural disasters or force majeure events, processing timeframes may extend up to 90 days.

Any claim for reimbursement in circumstances where cancellation fees apply must be made directly with your travel insurance provider. Ultimate Adventure Travel will provide documentation of booking and payment upon request to assist with insurance claims.

Rental Bookings and Reservations

When booking a car or campervan through Ultimate Adventure Travel, we may secure and confirm your booking with the Service Provider with either a part payment (deposit) or full payment, which is required at the time of booking to secure your vehicle. Deposits paid to Ultimate Adventure Travel for car and/or

campervan rentals are non-refundable. If full payment has been made to Ultimate Adventure Travel for your booking, our cancellation terms in Part B, and those of the Service Provider, will apply. Each Service Provider has their own terms and conditions, and it is your responsibility to familiarise yourself with them.

Local Package Costs

Suppliers may have extra costs and you should be aware that there may be added expenses. These expenses will differ for each Service Provider. Local package costs may include, but are not limited to, accommodation deposits, environmental management costs and fees, Great Barrier Reef levies, swimsuit and wetsuit hire, luggage storage, sleeping bag hire, linen hire, national park fees, insurance, equipment hire and petrol levies. Please ensure you check with each Service Provider when you confirm your booking.

Travel Insurance for Agency Bookings

The travel insurance requirements in Part A apply to all Third-Party Products, and your policy should include cancellation cover. When booking, we process your arrangements on the acknowledgement that you have obtained travel insurance or that you understand the risks of not having insurance. Key examples of when you may require travel insurance include, but are not limited to:

- A family member is unwell and you need to fly home or end your travel.
- You are unable to reach a tour due to an "act of God" (for example, a road is cut off due to flooding or a cyclone).
- You are unwell and need to cancel your travel bookings.

If you cannot reach your tour and it still departs, no refund will be provided, and you will need to contact your insurance provider. Travel insurance policies vary in their coverage, and Ultimate Adventure Travel takes no responsibility for the level of coverage your policy includes.

Any additional costs incurred during your travel arrangements that are of no fault of Ultimate Adventure Travel are at your own cost. Ultimate Adventure Travel can provide evidence of purchase and travel arrangements at any time if you are making a claim for reimbursement through your travel insurance.

Travel Documents, Visas, Vaccinations and Immigration

In addition to the Travel Documents terms in Part A, Ultimate Adventure Travel is not responsible for any interruption to your travel or any failure on your part to ensure your passport is valid, your visa is approved and the conditions of entry to your booked destination have been met.

Australian Consumer Law

Nothing in these Terms excludes, restricts or modifies any rights you may have under the Australian Consumer Law that cannot lawfully be excluded.